

[PROFILE]

Advocate for public service as a calling and a career. Learner who writes, presents, and teaches to understand a thing at its core. Coach for aspiring public servants through teaching and training. Mentor for scores charting their own course in public service. Finder of solutions, particularly among absurd constraints.

Reader of things. Listener to people. Slow runner. Terrible cook. Believer in all our better selves.

[SELECT WORK]

CITY OF NEW YORK – MAYOR’S OFFICE OF THE CHIEF TECHNOLOGY OFFICER

Deputy Chief Technology Officer – Innovation 2019 - present

Director of Communications (Acting) 2020 - present

Deputy Chief Technology Officer – Broadband 2020 - 2021

Lead NYC’s innovation initiatives with more than 40 partner agencies to advance user-centered, digital-era practices for a 325,000+ person workforces and 8 million NYC residents; co-founded [award-winning NYC\[x\] Innovation Fellows](#), the [NYC\[x\] Tech & Innovation Awards](#); led COVID-19 crisis response efforts on supply tracking with [PPE Dashboard](#); collaborator on NYC’s 18 agency partnership & [\\$157 million investment](#) to accelerate universal broadband in NYC.

COLUMBIA UNIVERSITY – SCHOOL OF INTERNATIONAL & PUBLIC AFFAIRS

Adjunct Associate Professor of International & Public Affairs 2011 - present

Researcher & Writer 2011 - present

Recruited to create & teach SIPA’s first government technology courses, continuously updated over a decade; contributing faculty to [Columbia Global Centers](#) in Rio de Janeiro, Santiago, & Tunis; teach “[Tech & Tactics for Policymaking](#)” & “[Technology, National Security & The Citizen](#)” on power of non-states, nation-states & tech.

CITY OF NEW YORK - DEPARTMENT OF VETERANS’ SERVICES

Associate Commissioner, Public Affairs 2017 - 19

Press Secretary 2016 - 17

Recruited by retired US Army General & founding commissioner to create foundational operations, protocols, messaging, and citizen engagement practices for start-up agency; shared responsibilities for recruiting, interviewing, & training incoming staff; established framework of core operations; managed all public engagement, from press responses to official testimony, culminating in authoring the “[DVS Start-Up Report](#)”

UNITED STATES PERMANENT MISSION TO THE UNITED NATIONS, US DEPARTMENT OF STATE

Director, Media Strategy & Analysis (GS-13; TS) 2013 - 15

Press Officer (GS-11; TS) 2011 - 13

Presidential Management Fellow (GS-9-11; TS) 2010 - 11

Created diplomatic and press materials for multiple American ambassadors, including two cabinet-level officials; served as in-house expert on emerging digital media platforms & practices, created coalitions with UN, NGOs, and tech sector (eg “[TechCampNYC: Protection of Journalists in Conflict Zones](#)”).

OFFICE OF eDIPLOMACY, DIPLOMATIC INNOVATION DIVISION, US DEPARTMENT OF STATE

Presidential Management Fellow (GS-9; TS) 2011

Developed of tools & trainings that equip State Department employees with innovative tools to collaborate and advance the Department's diplomatic and foreign policy leadership at home and abroad; co-led Secretary Clinton’s “Civil Society 2.0” initiative, “Tech@State” events, and “Virtual Student Foreign Service.”

AMERICAN RED CROSS OF GREATER NEW YORK

Disaster Relief Field Responder

2000-01

Sept 11 Ground Zero field responder; disaster assistance across New York City, surveying on-site damage at affected residences; transporting, emergency-affected residents to temporary shelters.

[CREDENTIALS]

UNIVERSITY AT ALBANY, COLLEGE OF ENGINEERING & APPLIED SCIENCE - PhD, Information Science

ZHONGSHAN UNIVERSITY- Fulbright, Chinese

CONNECTICUT COLLEGE- BA, Chinese (*completed in 3 years, cum laude*)

[SELECT PUBLICATIONS]

Wichowski, A. (2021). "Nations need ambassadors to Big Tech," *WIRED*

Wichowski, A. (2021). "Why Big Tech shouldn't govern citizens," *Tech Policy Press*

Wichowski, A. (2020). *The Information Trade: How Big Tech Conquers Countries, Challenges Our Rights, and Transforms Our World*, HarperCollins: New York.

Wichowski, A. (2020). "America needs a tech ambassador," *The Hill*

Wichowski, A. (2020). "The U.S. can't regulate Big Tech companies when they act like nations," *The Washington Post*

Wichowski, A. (2020). "Let's polarize, together," *Public Books*

Wichowski, A. (2020). "What unites us': how the angry few hijacked public opinion and why institutions must intervene to save democracy," *Brazilian Association of Communication Researchers*

Wichowski, A. (2020). "How to forge partnerships during crises," *Apolitical*

Wichowski, A. (2020). "How Big Tech regulation-proofed themselves," *The Hill*

Wichowski, A. (2018). "Misery loves bureaucracy: why technology hasn't saved government (yet)" *GovExec*

Wichowski, A. (2017). "Net states rule the world. Ignore them at your peril," *WIRED*

Wichowski, A. (2017). "A user's guide getting things done in government (with or without tech)," *GovExec*

Wichowski, A. (2017). "How New York City invests in veterans," *Medium*

Wichowski, A. (2016). "So long, smoke and mirrors! Digital diplomats wear no clothes." *London School of Economics Review of Books*

Johnson, J. & Wichowski, A. (2015). "How to get lost in story (story not required)." *TechCrunch*

Wichowski, A. (2015). "'Secrecy is for losers': why diplomats should embrace openness to protect national security." In M. Holmes & C. Bjola (Eds.) *Digital Diplomacy*. London: Routledge.

Wichowski, A. (2013). "What government can and should learn from hacker culture." *The Atlantic*

Wichowski, A. (2013). "Social diplomacy: how diplomats learned to stop worrying & love the tweet," *Foreign Affairs*

Stromer-Galley, J. & Wichowski, A. (2011). "Political discourse online." In M. Consalvo, C. Ess, & R. Burnett (Eds.), *Blackwell Handbook of Internet Studies*. Blackwell

Wichowski, A. (2009). "Survival of the fittest tag: folksonomies, findability, and the evolution of information organization." *First Monday*, 14 (5-4)

[SELECT PUBLIC SPEAKING]

- State Department Speakers Bureau representative at the UAE Creative Economies Conference (*Dec 2021*)

- United Nations Peacekeeping | "How to do new things in old institutions without freaking people out"

- Consul General of Canada to Silicon Valley & The Bridge | “Big Tech, Diplomacy, and Power”
- World Affairs Council | “How Big Tech is Transforming Our World”
- Google Brazil | “‘The only thing that never fails’: surviving uncertainty, fake science & misinformation”
- Columbia - Rio | “‘There are no hard problems’: Embracing Low and No Tech Solutions in Government”
- Columbia - Santiago | “The Perils and Promise of e-Policy”
- Google Brazil | “Hack the Bureaucracy”
- Civic Hall - Harmony Labs | “Media Impact”
- Tel Aviv & NYC CIOs | “Social Innovation & Resilient Cities”
- Personal Democracy Forum | “Digital Skills for Public Servants”
- The Atlantic Council | Cyber 9/12 Competition
- Council on Foreign Relations | “Foreign policy in social media age”
- Halifax International Security Forum | “@DigitalDiplomacy#Really?”
- World Summit on Innovation & Entrepreneurship | “Intrapreneurs Changing the World”
- Harvard University | “The Map is Not the Territory”
- SOAS University of London | “Nation-States & Net States”
- FBI Special Agent in Charge Fireside Chat | “Staying Ahead of the Threat”
- NYU GovLab | “Open Data and the United Nations”
- Government of Aruba | Development of e-Government platform (capstone advisor)
- US Congress | Technological authoritarianism in China (advisor)
- American University in Moscow | “Technology, National Security & the Citizen”
- Moscow Nuclear Research University | “Digital diplomacy in the US & Russia”

[RECENT MEDIA]

- CNBC | “Most important 2020 election misinformation threat is not coming from overseas”
- CSPAN Book TV | The Information Trade
- BBC World News | The Information Trade
- NPR’s Science Friday | “How Big Tech is taking on big government”
- Financial Times | “The Apple effect: Germany fears being left behind by Big Tech”
- Publisher’s Weekly | Review: “The Information Trade”
- Columbia SIPA | “The unexpected product of mentorship at SIPA: A shout-out on Late Night TV”
- NPR’s Science Friday | “Should Facebook have a seat at the geopolitical table?”
- Public Radio International | “Confronting the new geopolitics of ‘net-states’”
- UM Brazil | “Diplomacy in Post-Truth Era”

[RECOGNITION]

- Govern for America: “League of Innovators” Mentor
- “All Tech Is Human: Responsible Tech Community” Member
- “Top Five Course Award” (chosen by students out of 200 courses), Columbia University
- Meritorious Honor Award: Permanent Mission of US to the United Nations
- Meritorious Honor Award: Office of eDiplomacy, US Department of State
- Presidential Management Fellowship: US Department of State
- Distinguished Dissertation Award: College of Engineering & Applied Sciences, SUNY Albany
- “Women in Technology Award”: SUNY Albany
- Fulbright-Hayes / State Education Council of China Fellowship, Guangzhou, China